



# AvA Waste Management Group Ltd

You Bin It, We Recycle It, Join the Group!

## Terms & Conditions of Hire

References to 'The Hirer' are references to the person(s) accessing our service

References to 'The Provider' are references AVA WASTE MANAGEMENT GROUP LTD.

1. The contents of all skips hired remain the property of the Hirer until the Hirer has paid all relevant costs in full.
2. All skips are delivered, left at chosen address and collected at the Hirer's risk. Any damage to persons or property caused by the depositing, collecting or moving skips or indeed whilst our company is not present, is the Hirer's responsibility. Once the skip has been deposited by the Provider it must not be removed or relocated by anyone other than the Provider.
3. The Provider will obtain the Skip Permit from the relevant Highway Authority for all skips hired and will renew such permit for the duration of the hire, on behalf of the Hirer. The Hirer will pay all costs in relation to any permits required. The first payment on delivery and every 28 days hereafter, subsequent to the skip being required.
4. The Provider will provide all necessary lighting and cones for the skip, but it is the Hirer's responsibility to ensure that lights and warning cones are in position for the hiring period. If any lights or cones are damaged or stolen the Hirer must contact the Provider to ensure that adequate protection is maintained during the hire period.
5. No Asbestos Based Materials, plasterboard, Chemicals, fridge freezers, Televisions, Microwaves, Cookers, Asbestos, Oils/filters, Aerosols, Batteries, Gas cylinders, Computer equipment, Silicone/Mastic tubes, Fluorescent tubes or tyres are to be placed into skips.
6. In order to prevent debris falling during transit, the skip **must** be a level load and **must not** be loaded above the sides of the skip. Overloaded skip's **WILL NOT** be removed.
7. Where no person is available to sign, then placement of the order is taken as acceptance of these terms and conditions. Any problems or difficulties must be notified within 24 hours.
8. Under no circumstances should wet concrete be poured into skips.

9. No fires are to be lit in the skip.

10. The Provider reserves the right to collect the skip at any time after the 14 day period of hire without prior notification to the Hirer, unless by prior arrangement.

11. If the hirer has not paid for the skip in full, once ready for collection, the contents of the skip will be emptied at original chosen address. This does not include prior arrangements agreed by the provider and hirer.

12. AvA Waste Management Group Ltd will not be held responsible for any financial loss or inconvenience caused due to unforeseen circumstances in which may delay delivery.

**This section describes how we calculate refunds and outlines our policy. Our refunds policy does not affect your statutory rights.**

24 Hours' notice is required to terminate the hiring of the Skip.

Orders cancelled 24 hours prior to scheduled delivery date will be refunded in full. Order cancellation must be confirmed via email or by calling our office.

Orders not cancelled 24 hours prior to scheduled delivery date will be subject to a charge of 30% of the hire price as cancellation fee. Skip Permit Licence fees paid are non-returnable.

No refund will be payable once the Skip has been delivered to the scheduled address.

Note: AVA Waste Management Group Ltd will not refund for services purchased from third-party companies or brokers, only your seller can generate a refund.

**Farrar Mill House, Rookery Lane, Siddal, Halifax, HX3 0PY  
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**SIC CODE: 38110 COMPANY REG NO: 9738268 REG CARRIERS NO: CBDU58208**