

AvA Waste Management Group Ltd

You Bin It, We Recycle It, Join the Group!



Terms & Conditions of Hire

References to 'The Hirer' are references to the person(s) accessing our service

References to 'The Provider' are references AVA WASTE MANAGEMENT GROUP LTD.

1. The contents of all bins hired remain the property of the Hirer until the Hirer has paid all relevant costs in full.
2. All bins are delivered, left at chosen address and collected at the Hirer's risk. Any damage to persons or property caused by the depositing, collecting or moving bins or indeed whilst our company is not present, is the Hirer's responsibility. Once the bin has been deposited by the Provider it must not be removed or relocated by anyone other than the Provider.
3. The only waste to be deposited into the bin, is that agreed at the start of contract, any other waste will not be removed. No Asbestos Based Materials, Plasterboard, Chemicals, fridge freezers, Televisions, Microwaves, Cookers, Cooking Oil, Asbestos, Oils/filters, Aerosols, Batteries, Gas cylinders, Computer equipment, Silicone/Mastic tubes, Fluorescent tubes or tyres are to be placed into bins.
4. In order to prevent debris falling during transit, the bin must be a level load and must not be loaded above the sides of the bin. Overloaded bin's WILL NOT be emptied.
5. Where no person is available to sign, then placement of the order is taken as acceptance of these terms and conditions. Any problems or difficulties must be notified within twenty four hours.
6. Under no circumstances should wet concrete be poured into bins.

7. No fires are to be lit in the bin.

8. AvA Waste Management Group Ltd will not be held responsible for any financial loss or inconvenience caused due to unforeseen circumstances in which may delay delivery.

This section describes how we calculate refunds and outlines our policy. Our refunds policy does not affect your statutory rights.

2 Weeks' notice is required to terminate the hiring of the bin.

Orders cancelled 2 Week's prior to scheduled delivery date will be refunded in full. Order cancellation must be confirmed via email or by calling our office.

Orders not cancelled 2 Week's prior to scheduled delivery date will be subject to a charge of 30% of the hire price as cancellation fee.

No refund will be payable once the Bin has been delivered to the scheduled address.

Note: AVA Waste Management Group Ltd will not refund for services purchased from third-party companies or brokers, only your seller can generate a refund.

**Farrar Mill House, Rookery Lane, Siddal, Halifax, HX3 0PY
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